

Subject: Updates to Fieldprint Procedures and FAQs
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National Service Criminal History Check

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CNCS recently updated the procedures that grant recipients must use when obtaining FBI checks through the CNCS-approved Channeler, Fieldprint. These changes are reflected in updated FAQs [on the Fieldprint website](#) and [the CNCS Knowledge Network](#) (on the Knowledge Network page, see “Using Fieldprint as an FBI Channeler - A Guide for CNCS Recipients”).

What are these changes?

- Guidance on receiving name-based check results from Fieldprint due to FBI delays
- CNCS will no longer accept outside fingerprinting cards (cards that are not issued and barcoded by Fieldprint), effective immediately
- Guidance on grant recipients using prepaid cards, like a Visa or Discover prepaid card, to pay for Fieldprint services

If you have any questions, please contact your Program Officer or Grants Officer.

In Service,
National Service Criminal History Check Team