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National Service Criminal History Check Updates and Training Opportunities

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Office of Monitoring
Feb. 11, 2022

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Truescreen Order Deactivation

The AmeriCorps approved vendor, Truescreen, will begin deactivating grant recipient orders with pending applicant action for six months or more. 'Pending applicant action' means the applicant has not yet submitted the information and consent required to begin check processing. Grant recipients should follow up with any applicants still requiring action on their orders. Once a pending order is deactivated, grant recipients will need to initiate a new order for the applicant if the check is still needed.

Training Opportunities

The Office of Monitoring is offering two training sessions on using the AmeriCorps approved vendors, Fieldprint and Truescreen. Vendor account managers will join each session to address grant recipient questions.

- AmeriCorps Approved Vendor Training: Truescreen
 - Wednesday, Feb. 23, 2 p.m. ET
- AmeriCorps Approved Vendor Training: Fieldprint
 - Thursday, Feb. 24, 2 p.m. ET

[Register](#)

AmeriCorps is planning additional training sessions this spring to review criminal history check requirements and resources. Please look for registration details of these sessions in the coming weeks.

Review the rule, guidance, and FAQs on the Knowledge Network.

[Review Knowledge Network](#)

If you have any additional questions, contact CHC@cns.gov.



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