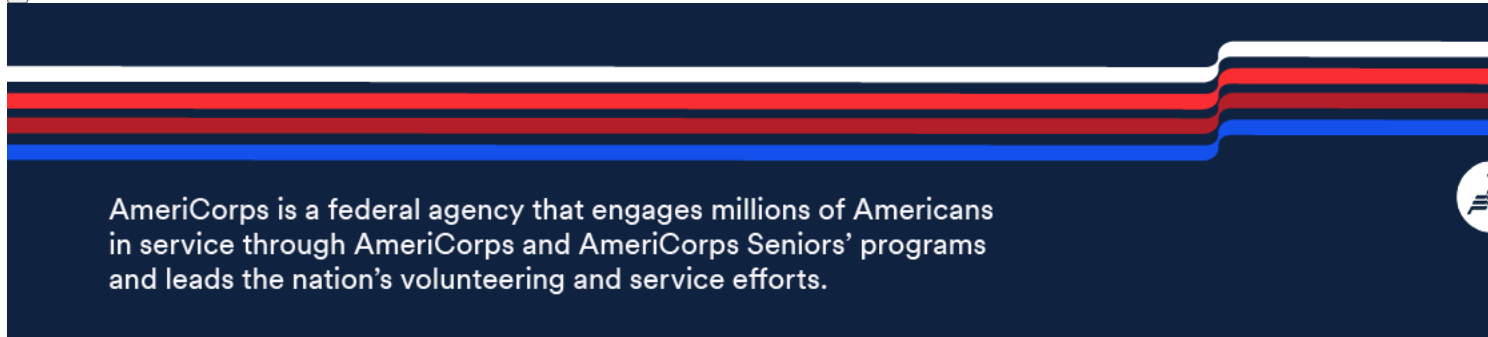


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National Service Criminal History Checks General and Vendor Updates

AmeriCorps sent this bulletin at 11/20/2024 10:45 AM EST

Office of Monitoring
Nov. 20, 2024

National Service Criminal History Checks General and Vendor Updates

General Updates

Updated Resources

We have updated the following guidance and training materials:

- [National Service Criminal History Check Manual](#): Please see the document's Change Log section for full details. Updates include references to Truescreen as the approved criminal history check vendor and clarification of states/territories not available in Truescreen.
- [National Service Criminal History Check Required Annual e-Course](#): Updates include references to Truescreen as the approved criminal history check vendor. These changes do not require you to retake the course at this time. You may complete the course on your own annual schedule, before your current certificate expires. We will update the Spanish version of the course in the coming weeks.
- [Vendor Transition FAQs](#): Minor updates to reflect newest resources and links.
- [Getting Started with National Service Criminal History Check Resources](#): Minor updates to reflect newest resources and links.

Upcoming Training

This year we will offer several recurring training events to support your implementation of National Service Criminal History Checks. Please see the 2025 training [calendar](#) for session details. Additional events may be added throughout the year.

[Training Calendar](#)

Approved Vendor Updates

Deadline for Fieldprint FBI Checks is Saturday, Nov. 30

Saturday, Nov. 30, is the last day for applicants to schedule fingerprinting through existing Fieldprint accounts using your organization's Fieldprint Code. This means that applicants must schedule fingerprinting appointments by Saturday, Nov. 30. Fieldprint will not issue mailed print cards after Friday, Nov. 15, to meet this deadline. If you currently use Fieldprint, you must transition to Truescreen if you wish to conduct FBI checks through AmeriCorps' approved vendor option. Please see instructions in the [Using Truescreen Manual](#) and [Vendor Transition FAQs](#).

Checks completed directly through existing Fieldprint accounts will not be transferred to Truescreen. You will still have access to your organization Fieldprint portal (reports.myfieldprint.com) to review results, adjudicate checks, and access legacy check records.

[Learn More](#)

New Truescreen Training Videos

Learn how to use the Truescreen system with [new training videos](#) in Litmos.

[Access Training](#)



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